

The Travel System : TTS™

Inventory Management, Reservation & Back-End System for Tour Operators

TTS is an end-to-end solution providing tour operators with automated inventory management, reservation processing, and product distribution plus full-featured accounting and reporting capabilities. TTS modular design allows Softvoyage to rapidly customize the application based upon your specific business requirements. TTS efficiently accommodates chartered or scheduled air, land components, pre-packaged, FIT, escorted, cruise, fly-drive, air-only and dynamic vacation packages.

Management, Reservation and Reporting of Multiple Component Types

TTS integrates separate modules designed to support the various types of travel components tour operators must handle, including: air, hotels, cars, transfers, attractions, and cruises. Contracts, inventory and special conditions with each travel supplier can be managed independently. Component costs and selling prices, commission, tax parameters and currency rates can be managed both globally or individually.

Dynamic or Static Packaging Capabilities

In today's highly competitive travel industry and with the increased sophistication of travelers, TTS provides both dynamic travel (FIT) and static packaging (ITC) capabilities. Our complete inventory management and reservation modules allow tour operators to create and sell extensive a-la-carte or pre-packaged products and features by destination, region or tour.

Efficient Reservation Module

Reservation agents benefit from an easy-to-use reservation interface that integrates flexible features such as: key criteria search and display for quick quotes, pre-packaged or custom tour reservation capability, as well as individual or group quote management. Agents can easily switch from quote to reservation, and offer both simple or complex itineraries including open-jaws and multiple segments with or without stopovers.

Seamless Integration with Third-Party Suppliers

TTS provides online seamless connectivity to third-party component suppliers, enabling instant confirmation and real-time inventory updates. In addition to the traditional GDS, Softvoyage has developed interfaces with various other third-party travel suppliers such as hoteliers, rental car companies and insurance vendors.

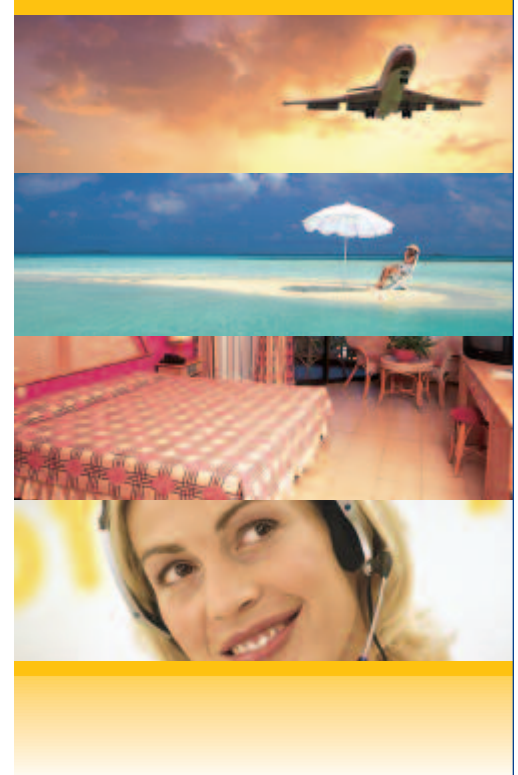
Benefits

INCREASE PRODUCTIVITY

- Improves efficiency and control of internal operations
- Reduces research and booking time and Streamlines sales process
- Reduces agent incoming calls and call processing time
- Reduces agent training
- Reduces debit memos and recall commissions

ENHANCE SALES

- Opens new distribution channels with both B2B and B2C web distribution
- Improves online product offering complete with lowest available air components and dynamic packages
- Increases number of closed sales



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TRAVEL MANAGEMENT AND DISTRIBUTION SYSTEMS

Multi-GDS Compatibility

TTS integrates comprehensive interfaces to all GDS: Amadeus, Galileo, Sabre and Worldspan. Our modular approach allows you to designate and segregate specific activities by GDS, allowing you to meet your contracted obligations.

Extensive Reporting Tools

With over 300 pre-built reports, the extensive reporting tools of TTS provide instant access to all facets of daily operations including accounting profit / loss to individual passenger level. Productivity reports let you know who is accessing the system and who is booking, tracking both internal reservation agent activity and down-line travel agency resellers. Provide your suppliers including hoteliers, carriers and ground operators with instantly updated manifests and rooming lists.

Comprehensive Accounting Module

TTS comprehensive accounting module incorporates generally accepted accounting principles (GAAP) into easy-to-use and understand actions and reports that provide extensive audit trail. Automation of payables and receivables to the traveler level, creation of ARC / BSP reporting, multi-currency capabilities plus banking interfaces for account reconciliation are just a few of the features provided in our extensive accounting module.

Rich Content Management

A rich content management module enables tour operators to integrate to their components a wide array of information, including product specifications and pictures. This information provides reservation agents with the tools required

to properly sell individual or pre-packaged components. Because that module is web enabled, this information will also be available for your web site and third party distribution partners.

Private Airfare Management and Distribution

TTS incorporates Gulliver™, our state-of-the art negotiated airfare management tool, which integrates negotiated, ATPCO and published fares into one display providing agents access to the lowest available airfares.

Electronic Distribution

TTS tour operators have the ability to add to their web site both B-to-B (password protected) and B-to-C booking engines, with automated back-end integration. Travel products can also be distributed through various third party distribution switches (GDS, etc.), including the Softvoyage distribution network, the leading Canadian Web leisure travel distribution network.

ASP Hosting

Softvoyage operates an enterprise-level hosting facility that offers our customers the flexibility to access TTS remotely, in a service bureau environment. So travel companies can avoid getting involved in the complex and costly management of a stand-alone hardware infrastructure.

Support

Because TTS is mission-critical to your business operation, Softvoyage offers a 24/7 service level program, supported by a highly-trained and industry-savvy technical staff.

Corporate Snapshot

- Since 1987, Softvoyage has powered over 100 tour operators with TTS
- Softvoyage is the largest operator of Web booking engines in Canada with over 500 transactional sites live
- With its staff of 40+ employees, Softvoyage features among the largest Canadian IT services providers for the travel industry
- Softvoyage has offices in Montreal and Toronto

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